Here's a simple, step-by-step guide to help you change your password.

Step	iTrade Web	Mobile Application
Step1: Log in to iTrade account by entering your current credentials.	Online Share Trading MEMBER LOGIN • User ID • Password • Trade v3.0 (ENGLIS • Go • Click Here if you have forgotten your password • Click Here if you have yet to register as a member • Click Here if you on ot receive your ITrade Registration Email (For Client Online Onboarding Client)	Change Broker
<ul> <li>Step 2: Click My Profile and select Change Password.</li> <li>For mobile apps, tap on the 3-bar icon menu, select Setting and tap Change Password.</li> </ul>	Image: Construction       Image: Construction         Image: Construction       Image: Construct Image: Construc	Settings ymbol Gode Trading Preferences Default Account Trading Quantity Format Lot > Auto Fill Quantity U Lot Auto Fill Price Skip Confirmation Account and Security Change Password Change PIN Forgot PIN
Step 3: Enter your <b>Current Password</b> and <b>New Password</b> Password Tips: The new password must be 8 to 20 characters and must contain at least one lowercase letter, one uppercase letter, one number and no special character.	Change password Prease change your password using the existing password      Old Password / Temporary Code      Old Password / Temporary Code      New Password      New Password      Password      Password mult os 8 to 20 characters and mult contain all least one lowercase lefter, one     upprease lefter, one number and to special character      Confirm New Password      Imnot a robot      Cologe     Submit	Confirm Passeed

## Here are some helpful FAQs to assist you

No	Item	Description	
1	Q	How do I reset my password if I forgot it, or if my login ID was suspended?	
	Α	You may refer to the guide below to reset or self-uplift login suspension. Self-Uplift Login Suspension User Guide	
2	Q	I forgot my "Answer to Hint", how can I retrieve it?	
	Α	Please contact our iTrade Call Centre at 03-2635 8686 for further assistance.	
3	Q	I didn't receive the password reset email. What should I do?	
	Α	Please check your spam or junk folder. If it's not there, please contact our iTrade Call Centre at 03-2635 8686 for further assistance	
_	Q	Can I reuse an old password?	
4	Α	For your security, previously used passwords cannot be reused.	
5	Q	What are the requirements for a new password?	
	Α	The new password must be 8 to 20 characters and must contain at least one lowercase letter, one uppercase letter with one number and no special character.	