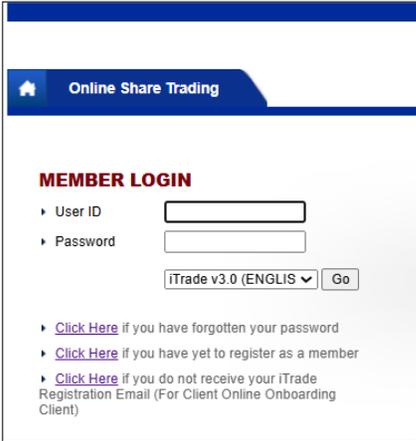
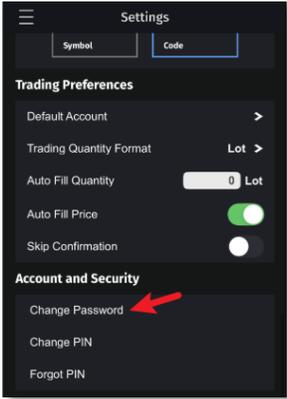
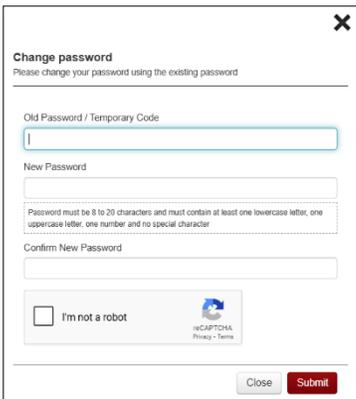


Here's a simple, step-by-step guide to help you change your password.

Step	iTrade Web	Mobile Application
<p>Step1: Log in to iTrade account by entering your current credentials.</p>		
<p>Step 2: Click My Profile and select Change Password.</p> <p>For mobile apps, tap on the 3-bar icon menu, select Setting and tap Change Password.</p>		
<p>Step 3: Enter your Current Password and New Password</p> <p>Password Tips: The new password must be 8 to 20 characters and must contain at least one lowercase letter, one uppercase letter, one number and no special character.</p>		

Here are some helpful FAQs to assist you

No	Item	Description
1	Q	How do I reset my password if I forgot it, or if my login ID was suspended?
	A	You may refer to the guide below to reset or self-uplift login suspension. Self-Uplift Login Suspension User Guide
2	Q	I forgot my “Answer to Hint”, how can I retrieve it?
	A	Please contact our iTrade Call Centre at 03-2635 8686 for further assistance.
3	Q	I didn’t receive the password reset email. What should I do?
	A	Please check your spam or junk folder. If it’s not there, please contact our iTrade Call Centre at 03-2635 8686 for further assistance
4	Q	Can I reuse an old password?
	A	For your security, previously used passwords cannot be reused.
5	Q	What are the requirements for a new password?
	A	The new password must be 8 to 20 characters and must contain at least one lowercase letter, one uppercase letter with one number and no special character.