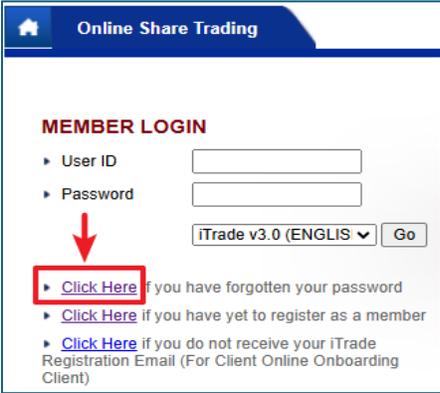
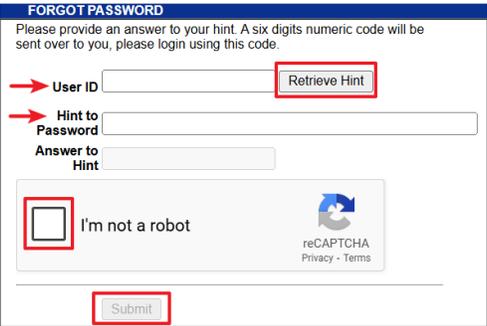
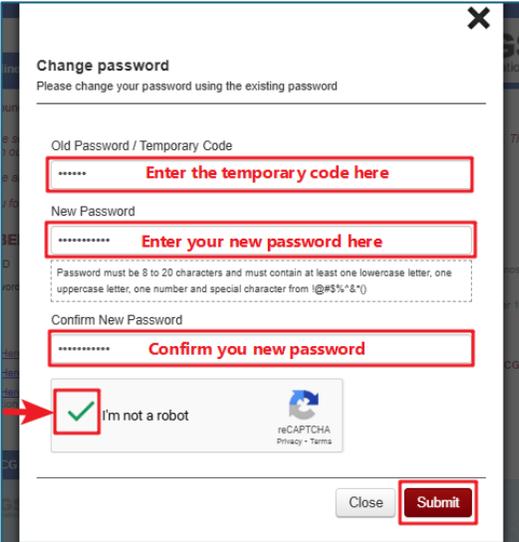


Guide Step by Step to Self-Uplift Login Suspension

Step	CGS iTrade Website	Mobile Application
<p>Step 1:</p> <p>Click on “Forgot Password”</p>	 <p>Online Share Trading</p> <p>MEMBER LOGIN</p> <p>▶ User ID <input type="text"/></p> <p>▶ Password <input type="password"/></p> <p>iTrade v3.0 (ENGLIS ▼) <input type="button" value="Go"/></p> <p>▶ Click Here if you have forgotten your password</p> <p>▶ Click Here if you have yet to register as a member</p> <p>▶ Click Here if you do not receive your iTrade Registration Email (For Client Online Onboarding Client)</p>	 <p>CGS International iTrade</p> <p>Sign In</p> <p>User ID <input type="text"/></p> <p>Password <input type="password"/></p> <p><input type="checkbox"/> Remember Me <input style="border: 1px solid red;" type="button" value="Forgot Password?"/></p> <p><input type="button" value="Login"/></p> <p>English ▼ v3.1.6 Powered by N2N</p>
<p>Step 2:</p> <ul style="list-style-type: none"> ➤ Key in your User ID. ➤ Tick the checkbox of “I’m not a robot”. ➤ Click “Retrieve Hint” button. ➤ Answer to hint. ➤ Tick the checkbox of 'I'm not a robot' and hit the “Submit” button. <p>Note “I’m not a robot” is only applicable to iTrade Website.</p>	 <p>FORGOT PASSWORD</p> <p>Please provide an answer to your hint. A six digits numeric code will be sent over to you, please login using this code.</p> <p>➔ User ID <input type="text"/> <input style="border: 1px solid red;" type="button" value="Retrieve Hint"/></p> <p>➔ Hint to Password <input type="text"/></p> <p>Answer to Hint <input type="text"/></p> <p><input style="border: 1px solid red;" type="checkbox"/> I'm not a robot <input style="border: 1px solid red;" type="button" value="Submit"/></p> <p>reCAPTCHA Privacy - Terms</p>	 <p>Forgot Password</p> <p>Enter User ID</p> <p>Please enter your ID to retrieve hint</p> <p>User ID <input style="border: 1px solid red;" type="text"/></p> <p><input type="button" value="Next"/></p>
<p>Step 3:</p> <ul style="list-style-type: none"> ➤ A temporary password will be sent to your registered email. ➤ Login iTrade with your username & temporary code. ➤ Change to new password. ➤ Now you should be able to login again. <p>Note “I’m not a robot” is only applicable to iTrade Website.</p> <p>The Account suspension will be removed once you have successfully changed your password.</p>	 <p>Change password</p> <p>Please change your password using the existing password</p> <p>Old Password / Temporary Code <input style="border: 1px solid red;" type="text"/></p> <p>Enter the temporary code here</p> <p>New Password <input style="border: 1px solid red;" type="text"/></p> <p>Enter your new password here</p> <p><small>Password must be 8 to 20 characters and must contain at least one lowercase letter, one uppercase letter, one number and special character from !@#%&*~&^_</small></p> <p>Confirm New Password <input style="border: 1px solid red;" type="text"/></p> <p>Confirm your new password</p> <p><input checked="" style="border: 1px solid red;" type="checkbox"/> I'm not a robot <input style="border: 1px solid red;" type="button" value="Submit"/></p> <p>reCAPTCHA Privacy - Terms</p> <p><input type="button" value="Close"/> <input style="border: 1px solid red;" type="button" value="Submit"/></p>	 <p>Old Password / Temporary Code</p> <p>Enter Password</p> <p>Please enter your current and new password</p> <p>Old Password / Temporary Code <input type="text"/></p> <p>New Password <input type="text"/></p> <p><small>Password must be 8 to 20 characters and must contain at least one lowercase letter, one uppercase letter, one number and one special character from !@#%&*~&^_</small></p> <p>Confirm Password <input type="text"/></p> <p><input style="border: 1px solid red;" type="button" value="Submit"/></p>