CFD Portal User Guide

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CONTACT US

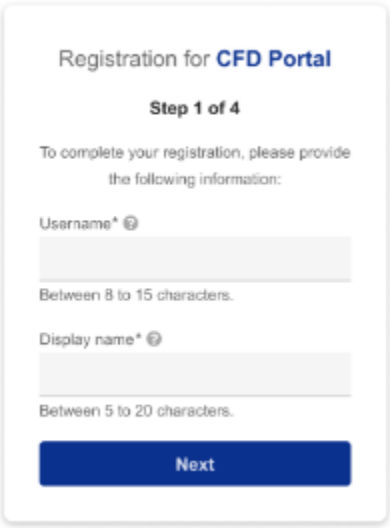
For further enquiries, kindly contact the dealing desk at:
Email: futuresbroking.my@cgsi.com
Tel: +603-2635-8908 or +603-2635-9777

Register for CFD Portal

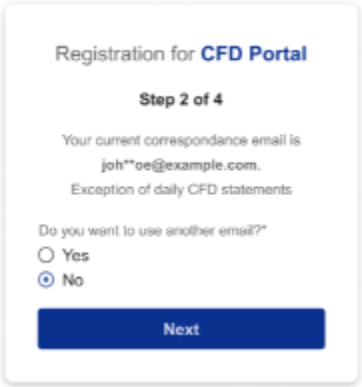
To start registration, click on the registration link provided in email.

Note: *registration link valid for 72 hours only.*

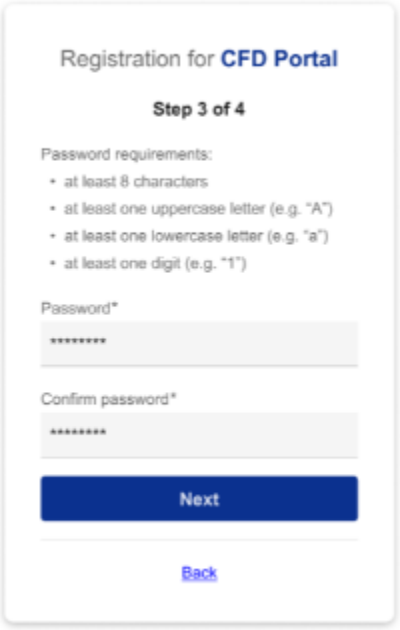
1. Input username and display name on the registration page.



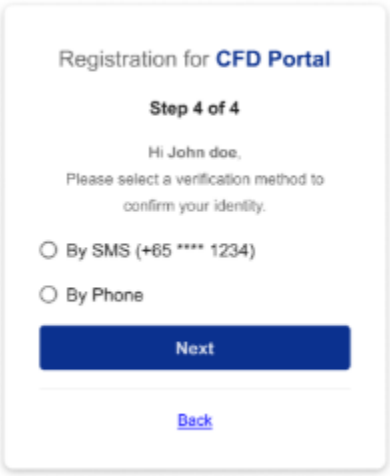
2. Select “No” if you would like to keep the correspondence email address same as your daily CFD statement. If you click “Yes”, please input another email address that is different from your correspondence email.



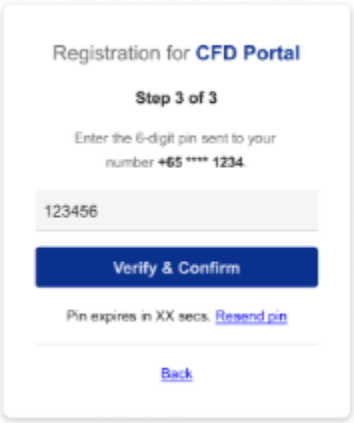
3. Create your password.



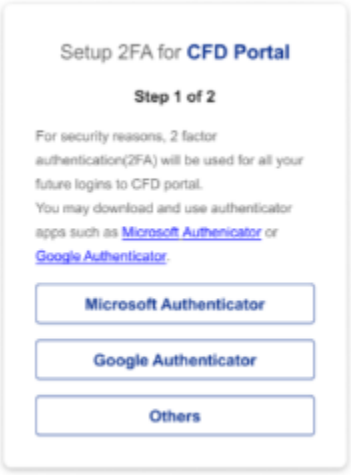
4. Choose your verification method. If you select "By Phone", you will be directed to a page to select phone appointment date and time.



5. Input OTP received via SMS or via support phone call.

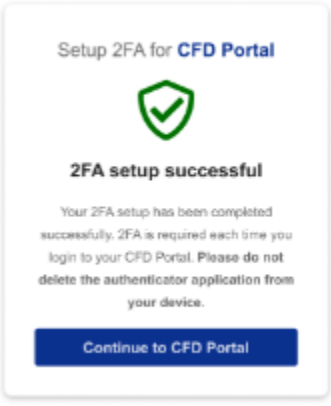


6. Select your preferred authenticator application.



7. Scan QR code or copy the unique code to link to your authenticator application on your mobile phone.

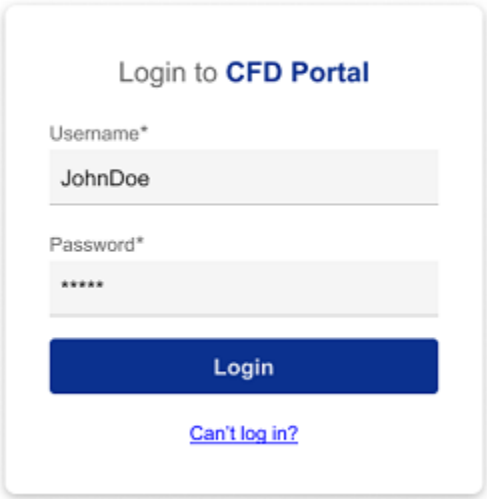
8. 2FA set up is completed and you can immediately login to your CFD portal.



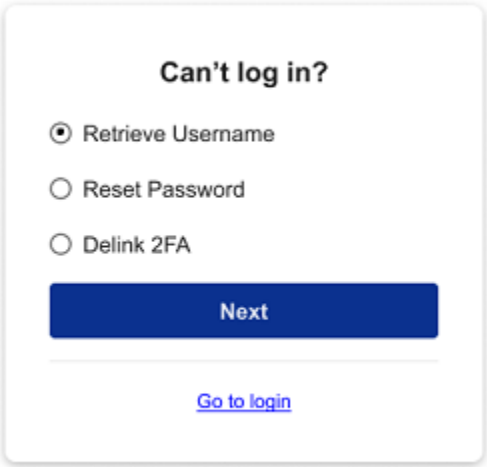
Retrieve username

If you have forgotten your CFD Portal Username, please follow these steps to retrieve the Username via email.

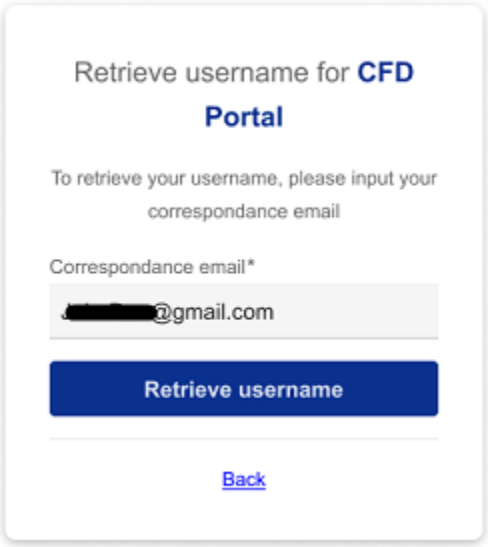
1. Go to CFD portal login page and click on “Can’t log in?”.



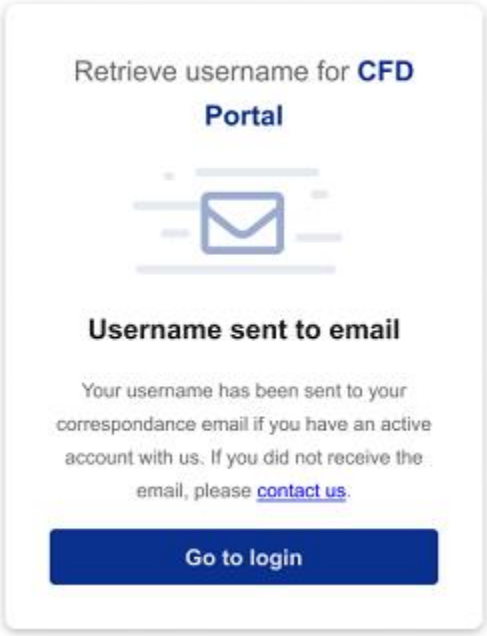
2. Select option “Retrieve Username”.



3. Input email address that was used as correspondence email at time of CFD portal registration.



4. Receive username on your email.

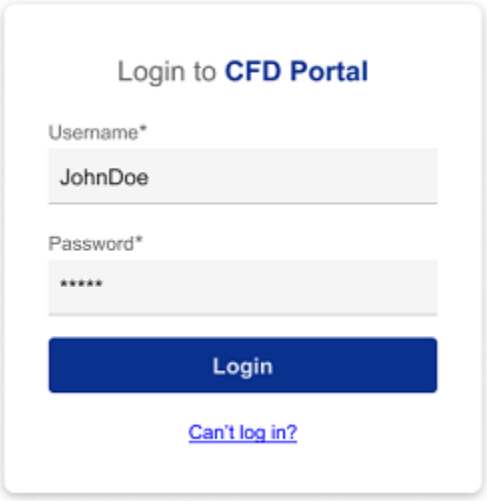


Reset password

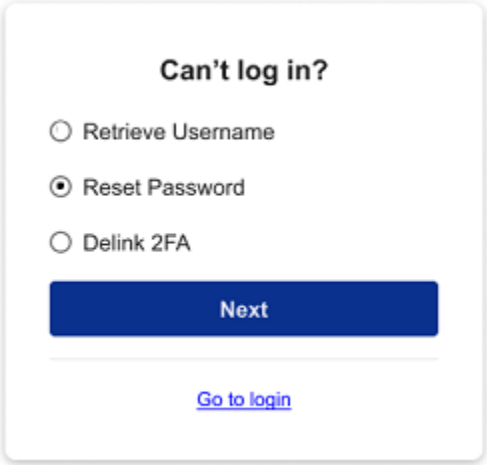
If you have forgotten your CFD Portal Password, please follow these steps to reset the password. If you do not have the complete information below or receive an error message during the password reset process, please contact our support team for assistance.

- Linked 2FA device
- Username
- Correspondence email

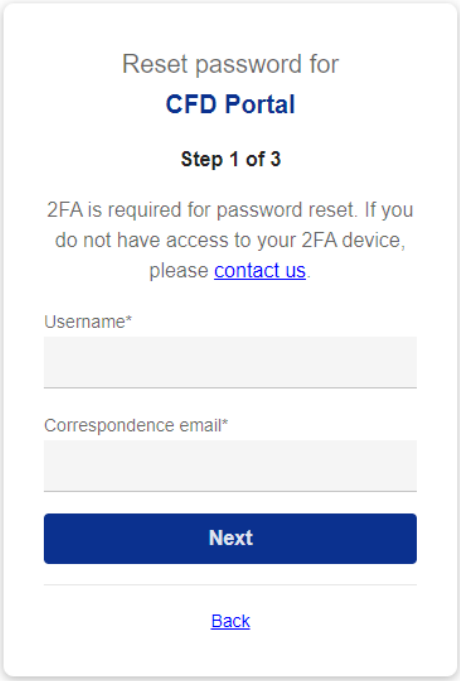
1. Go to CFD Portal Login page and click on “Can’t log in?”.



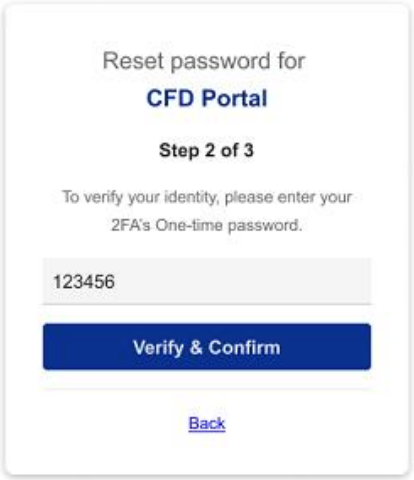
2. Select option “Reset Password”.



3. Input required details in Reset Password screen.

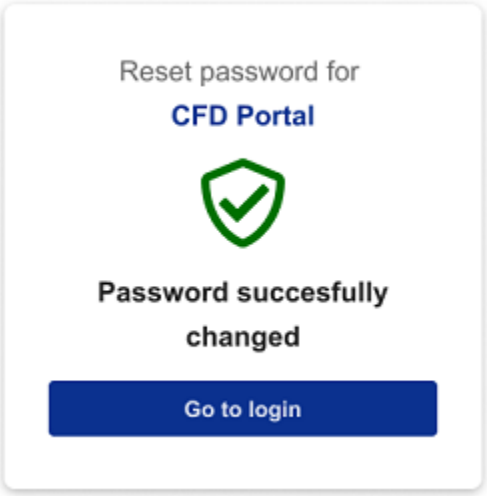


4. Input One Time Password from your authenticator application.



5. Input your new password.

6. Password reset complete.

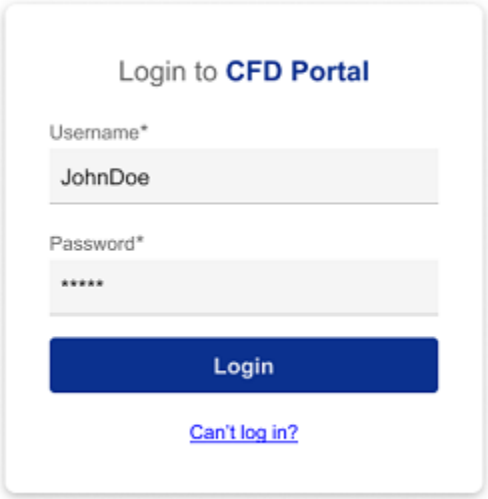


Delink your 2FA Device

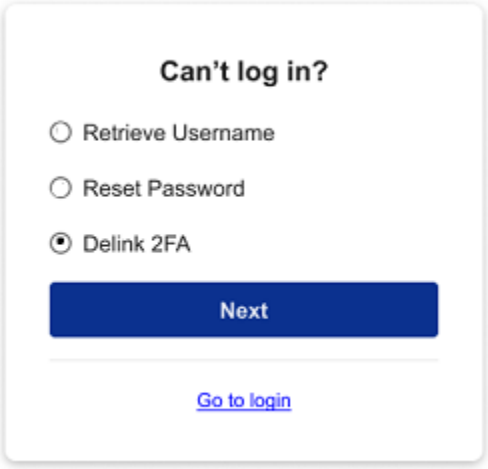
If you have lost or changed your mobile phone, please follow these steps to delink the existing 2FA device, and relink your new device. If you do not have the complete information below or receive an error message during the process, please contact our support team for assistance.

- Password
- Username
- Correspondence Email

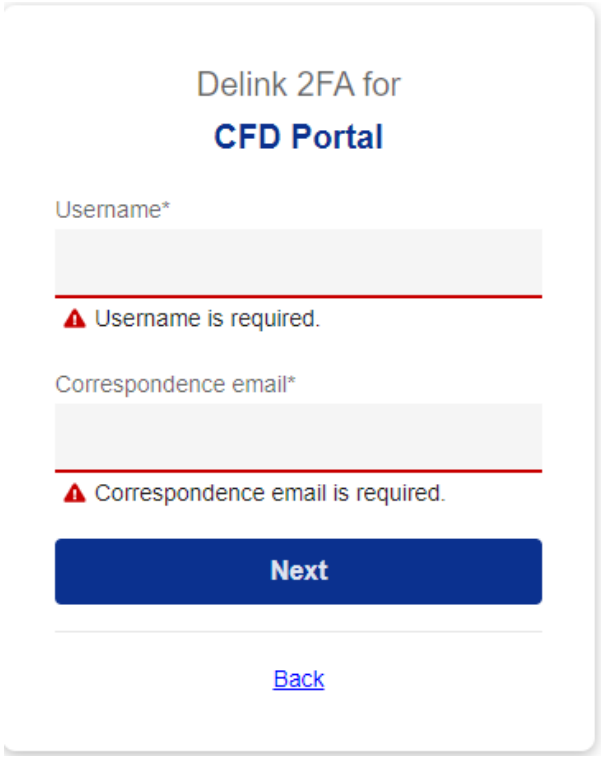
1. Go to CFD Portal Login page and click on “Can’t log in?”



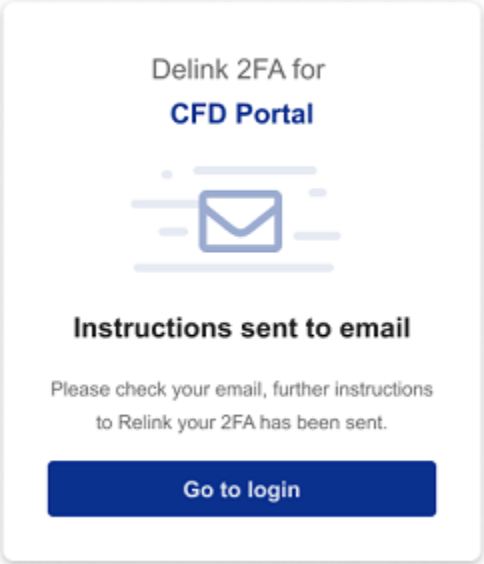
2. Select option “Delink 2FA”.

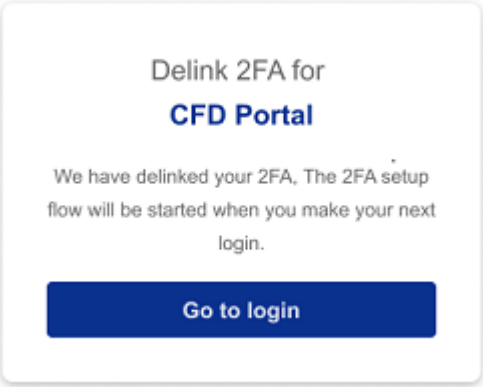


3. Input required details in Delink 2FA screen

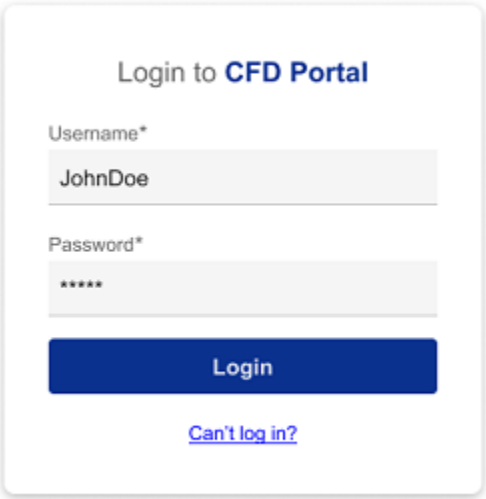


4. Check your email and click on link to complete delink of 2FA device.





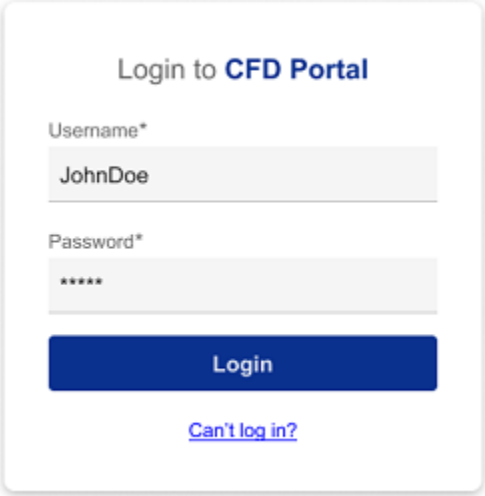
5. Login & link your new device. Refer to “Set up 2FA” for more details.



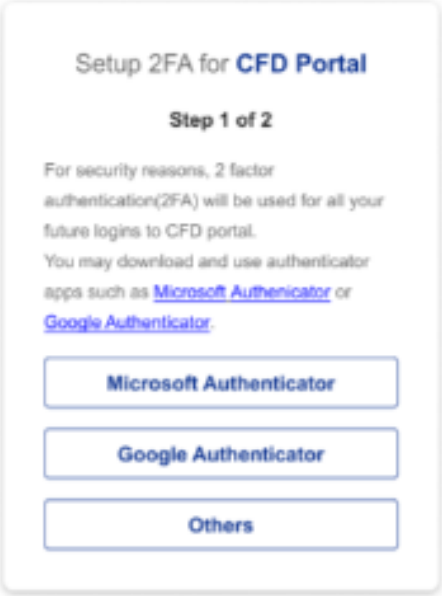
Set up 2FA

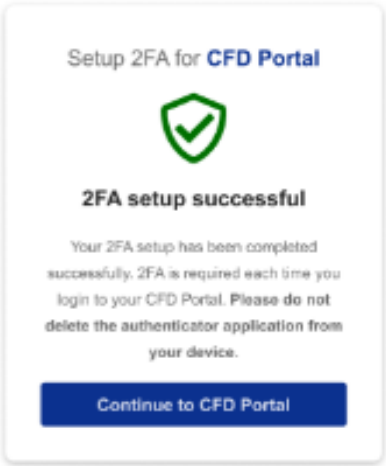
Upon successfully delinking your 2FA, the next login will require you to relink your 2FA with your CFD Portal ID.

1. Log into CFD Portal using your username and password created at time of registration.



2. Select your preferred authenticator application.



3. Scan QR code or copy the unique code to link to your authenticator application.

4. 2FA setup is completed and you can immediately login to your CFD portal.